

Attendee Code of Conduct Policy

Adapted from the ISTE Code of Conduct Board Approved: March 30, 2025

This professional code of conduct outlines MassCUE's expectations for all attendees at MassCUE conferences and events as adopted by the MassCUE Board of Directors.

Event Code of Conduct

To provide all attendees with the opportunity to benefit from MassCUE conferences and events, MassCUE is committed to providing a friendly, safe, supportive, and harassment-free environment for all attendees and attendees regardless of gender, age, sexual orientation, gender identity, gender expression, disability, physical appearance, body size, race, ethnicity, religion or other group identity.

This code of conduct outlines the MassCUE expectations for conference and event attendees, including but not limited to all speakers, vendors, media representatives, commentators, exhibitors, sponsors, and volunteers. Cooperation is expected from everyone, and organizers will actively enforce this code throughout this event. Violations are taken seriously.

Expected Behavior

MassCUE expects all attendees to communicate professionally and constructively, whether in person or virtually, handling dissent or disagreement with courtesy, dignity, and an open mind, being respectful when providing feedback, and being open to alternate points of view. When sharing information about the organization or via public communication channels, MassCUE expects its attendees to share responsibly and clearly distinguish individual opinion from fact.

Age Policy

Attendees under the age of eighteen (18) are expected to be supervised by an adult chaperone and registered for the conference or event. Adults supervising under-age attendees will be given clear expectations to provide the appropriate structure. All attendees, regardless of age, are expected to follow a code of conduct clearly outlined by MassCUE.

Safety Policy

MassCUE strives to select venues that are safe and have safety measures onsite. MassCUE expects attendees to cooperate with first responders in medical emergencies, law enforcement, and venue security. MassCUE takes any claims of unsafe situations seriously.

Speakers Shared Opinions

The opinions of speakers, presenters, trainers, educators, teachers, or attendees at MassCUE events are their opinions and do not represent the opinions of MassCUE or the Board of Directors. All speakers, presenters, and attendees must agree to a code of conduct that includes not degrading or defaming anyone with clear expectations of not engaging in partisan content. Speakers who violate the code of conduct will not be invited back.

Unacceptable Behavior

MassCUE does not tolerate harassment of MassCUE attendees, MassCUE staff, or other persons involved in MassCUE events and activities.

Harassment includes offensive verbal or written comments and negative behavior, either in real or virtual space, including those that are related to or are based upon gender, age, sexual orientation, gender identity, gender expression, disability, physical appearance, body size, race, ethnicity, relation or other group identity. Harassment also includes display of sexual images in public spaces, deliberate intimidation, stalking, following, harassing photography or recording, sustained disruption of talks or other events, and unwelcome physical contact or sexual attention.

Sexual language and imagery are not appropriate for any member venue, including events, talks, workshops, social events, and social media.

Consequences of Unacceptable Behavior

If an attendee at a MassCUE conference or event, in either real or virtual space, engages in inappropriate, harassing, abusive or destructive behavior or language, contact the MassCUE organizer, the Executive Director or any MassCUE Board member in attendance. Alternatively file a written complaint to the MassCUE Board of Directors at info@masscue.org.

The MassCUE Board of Directors will determine and carry out the appropriate course of action, including warning the offender, suspension or expulsion from conference or event in accordance with MassCUE's Policies with no refund, and/or banning the offender from future MassCUE membership, conferences and events.

All MassCUE attendees are expected to observe these rules and behaviors in all venues, including online venues and conference social events where MassCUE attendees seek to learn, network, and enjoy themselves, free from any type of harassment. Please participate as responsibly and with respect for the rights of others.